

E-NEWSLETTER



THE DOVE CLINIC FOR INTEGRATED MEDICINE

ISSUE 3

September 2010

Special Offer - As part of our 10th Anniversary, we are offering a reduction in the price of our EECF (Enhanced External CounterPulsation) treatment for angina sufferers. Please see www.eecp.org.uk for further details about the treatment and contact our reception team for information about the offer which must be taken up by 1st November 2010.

Reception at The Old Brewery



Eight years on and Julie (who now works alongside Chris and Hayley), has become a familiar face (and voice) to many. She has worked at all the sites in Twyford, formerly Northfields and Hockley Mill, as well as the current site at The Old Brewery and has taken her turn on reception cover in Wimpole Street, London.

View from the Reception Desk

Everybody who visits the Dove Clinic is greeted by the Reception Team. For this edition of the E-Newsletter we have spoken to one of our well known receptionists, Julie Henty, to see what makes the job interesting and to see what Julie enjoys about the role.

Julie joined the Dove Clinic after previous roles in customer services in the marine and manufacturing arenas. Julie recalls, "I knew from day one, at my interview in fact, that this was the job for me. I remember going home after the interview and telling my husband that this was the one. I realised there would be a lot to learn and certainly the first few weeks didn't disappoint in that area".

Julie continues, "I am continually impressed by the number of patients who return to the Clinic on a regular basis. There are several who have been seeing Julian (Dr Kenyon) for over 20 years. They place their trust in the Clinic and I believe this is repaid by a high level of clinical care, in some cases after they have been left with few options by the NHS. It's great that in my role I can welcome them back into the Clinic. I really like working here and it is a pleasure to welcome new faces from near and far. In my time, I have welcomed patients from Europe, from America, from Africa and from Australia. I have immense respect for Julian both as a person and as a doctor. It is my pleasure to know him and to work for him".

10th Anniversary

On the 1st November 2010, the Dove Clinic is officially 10 years old. To celebrate this event we have a number of offers available to patients. We will also be holding a celebratory buffet luncheon on Monday 1st November where some of our long established patients will be invited to join members of staff.

During this period, we have seen some changes, but the ethos of the clinic has remained the same. In the beginning Dr Julian Kenyon and his wife Tanya were joined by Anne Burnett (Nurse Anne to most of our patients and staff!). Early joiners who remain on our staff include Elaine (secretary), Val (office administrator), Joy (clinic nurse), who all came to Hockley Mill within a year of the clinic starting up. In the intervening time, the overall staff has grown, with staff turnover very low (providing well established and experienced staff). After a time at the Northfields in Twyford, the Clinic returned fully to Hockley Mill. In 2007 the Dove took residence at The Old Brewery, with initially the Clinic Manager Clare Robinson, David Webb

Project and ENP Manager and admin team early in 2008, before being joined by Dr Richard Fuller in August 2008. The nurses, dispensary and all remaining staff completing the move from Hockley Mill in September 2009.

To celebrate the 10th Anniversary, please see offers at the head of this Newsletter and there will also be some other offers available in different media, so please keep an eye or ear out for these !!

All patients attending for a consultation with Dr Julian Kenyon or Dr Richard Fuller during our Anniversary week 1st to 5th November, will be eligible for a 10% discount from the cost of their consultation.

Finally, we would like to thank all our patients and other contacts receiving our E-Newsletters for their support through these ten years. If you have any memories you would like to share with others, please contact Val Hallett and we will try and include these in future publications.



Special Offer - Introduce a friend and get a £50 voucher to use at your next full consultation. More good news, your friend will also get £50 discount from their first consultation. Make sure you both quote "friend offer" and you will receive your voucher once your friend has attended.

THE DOVE CLINIC FOR INTEGRATED MEDICINE

Good news for patient choice!

Dr Richard Fuller



At the Dove Clinic we aim to provide patient choice and information on integrated medical treatments.

It was pleasing to see the Government's response to the recent science and technology committee report on homeopathy, which had criticised the evidence in favour of homeopathy and concluded it should not be available on the NHS.

The Government concluded: "We believe in patients being able to make informed choices about their treatments and in a clinician being able to prescribe the treatment they feel most appropriate in particular circumstances, within the regulatory and guidance frameworks by which they are bound".

It added: "Our continued position on the use of homeopathy within the NHS is that the local NHS and clinicians, rather than Whitehall, are best placed to make decisions on

what treatment is appropriate for their patients, including complementary or alternative treatments such as homeopathy, and provide accordingly for those treatments".

By Dr Richard Fuller

Dove Clinic Hosts Integrated Approaches to Immunotherapy Seminar.

On Saturday 25th September, Dr Julian Kenyon and Dr Richard Fuller welcomed Doctors and Nutritional experts from Europe and the USA to a seminar focusing on immunotherapy approaches. We were pleased that Allen Porter from *Biothera*, the Company which manufacturers Wellmune WGP, which is the main ingredient of Immiflex, was able to present an update on all the latest research surrounding Wellmune WGP.

Dr Richard Fuller then presented a review of his research project, undertaken in conjunction with Southampton University, into the effects of Wellmune on a student population during the flu season.

Dr Paul Clayton spoke about the immune system in crisis and antibiotic resistance.

Visitors were given the opportunity to tour the clinic and the day continued with Dr Julian

Kenyon and Dr Richard Fuller presenting an overview of the immunotherapy approaches used at the Dove Clinic.

The day concluded with a presentation on Dendritic Cell Therapy and finally a question and answer session for all the delegates to take part in.

The Dove Clinic was delighted to be invited to host this seminar and we hope to continue this theme of education with other seminars for medical professionals. The next one will be for nurses which will focus on allergic reactions and bowel health.

By David Webb

Meeting Customer Needs.

As mentioned last month, we recognise the busy lifestyles of our patients and 'customers' and understand the need to provide a flexible healthcare service.

From September we commenced availability for evening appointments. I therefore list below availability for **October, November and December:**

October:

Dr Richard Fuller has availability from 5—7 p.m. On Tuesday 5th and 19th October. **Dr Julian Kenyon** has availability on Thursday 14th October.

November:

Dr Richard Fuller has availability on Tuesday 2nd and 16th November. **Dr Julian Kenyon** has availability on Thursday 11th November.

December:

Dr Richard Fuller has availability on Tuesday 7th and 21st December. **Dr Julian Kenyon** on Thursday 9th and 23rd December.

Please telephone our Reception Team if you would like to have an evening appointment.

Our next full E-Newsletter will be in November, with a brief one in October when we can report on our Anniversary and any other news received.

Remember, this is for you all and we welcome your feedback!

**Thank you.
Val Hallett
Office Administrator.**